



BRUNSWICK COUNTY POTENTIAL TROPICAL CYCLONE #8 (PTC #8) COMMUNITY SURVEY

Please submit your survey by
Thursday, May 1, 2025



Survey facilitated by the
Brunswick County
PTC #8 After Action Committee

ABOUT THIS SURVEY

Brunswick County is inviting community members to share their feedback on local response and recovery efforts related to Potential Tropical Cyclone #8 (PTC #8) and their experiences during and after the storm.

Anyone who experienced impacts from PTC #8 while living, working, visiting, or commuting in Brunswick County is encouraged to submit a survey. Community members are encouraged to submit their survey by **Thursday, May 1, 2025**.

Brunswick County's PTC #8 After Action Committee is facilitating this survey. The Committee will use information from the survey to help develop recommendations and identify opportunities where the County and area partners can collaborate and improve on preparedness, response, and recovery strategies for future tropical storms and hurricanes.

The survey consists of 34 questions and is estimated to take around 15 to 20 minutes to complete.

Find details about the survey at
brunswickcountync.gov/ptc8survey

Scan the QR Code to take the survey online.



WAYS TO TAKE THE SURVEY

- Take the survey online at <https://www.surveymonkey.com/r/ptc8survey>
- Visit a Brunswick County Library branch to pick up/drop off a copy paper of the survey or use a computer or access free Wifi to take the survey at <https://www.surveymonkey.com/r/ptc8survey>
 - **Barbee Library (Oak Island):** 8200 E Oak Island Drive, Oak Island, NC 28465
 - **Harper Library (Southport):** 109 W Moore Street, Southport, NC 28461
 - **Leland Library:** 487 Village Road, Leland, NC 28451
 - **Rourk Library (Shallotte):** 5068 Main Street, Shallotte, NC 28470
 - **Southwest Brunswick Branch Library (Carolina Shores):** 9400 Ocean Highway W, Carolina Shores, NC 28467
- Contact the Brunswick County Communications Department to request a paper copy of the survey for pick up, drop off, or by mail.
 - **Pick Up/Drop Off:** Brunswick County Administration Building, Third Floor, 30 Government Center Drive NE, Bolivia, NC 28422
 - **Mail:** ATTN: Brunswick County Communications, PO Box 249, Bolivia, NC 28422

QUESTIONS

For questions about the survey, contact Brunswick County Communications.

- **Email:** communications@brunswickcountync.gov
- **Phone:** 910.253.2995

Please circle answers for ALL questions. Please use text boxes to write in answers when applicable.

INTRODUCTORY QUESTIONS

1. Please select the option below that best describes you:

- a. A full-time resident of Brunswick County
- b. A part-time resident of Brunswick County
- c. A visitor to Brunswick County
- d. I work (but do not live) in Brunswick County
- e. I commute through Brunswick County
- f. I don't live in Brunswick County
- g. None of these options apply to me

2. If you are a full- or part-time resident of Brunswick County, what area/town do you live within or closest to?

- a. Ash
- b. Bald Head Island
- c. Belville
- d. Boiling Spring Lakes
- e. Bolivia
- f. Calabash
- g. Carolina Shores
- h. Caswell Beach
- i. Holden Beach
- j. Leland
- k. Longwood
- l. Navassa
- m. Northwest
- n. Oak Island
- o. Ocean Isle Beach
- p. Sandy Creek
- q. Shallotte
- r. Southport
- s. St. James
- t. Sunset Beach
- u. Supply
- v. Varnamtown
- w. Winnabow
- x. I don't know / prefer not to say
- y. Other / Non-resident (please list below)

--

Please circle answers for ALL questions. Please use text boxes to write in answers when applicable.

3. Please share the name of the neighborhood/residential community you live in.

4. How long have you lived in Brunswick County?

- a. 20+ years
- b. 10-19 years
- c. 4-9 years
- d. 1-3 years
- e. Less than 1 year
- f. Question is not applicable to me

5. Before PTC #8, had you experienced other tropical storms and hurricanes before in Brunswick County or elsewhere in the country?

- a. 10+ tropical storms/hurricanes
- b. 5-9 tropical storms/hurricanes
- c. 1-4 tropical storms/hurricanes
- d. Never experienced a tropical storm before

6. Which of these recent hurricanes have you experienced while living in Brunswick County prior to PTC #8? (Select all that apply.)

- a. Matthew (2016)
- b. Florence (2018)
- c. Dorian (2019)
- d. Isaias (2020)
- e. Ian (2022)
- f. Debby (2024)

7. If you have experienced other tropical storms/hurricanes in the past, how would you rank the conditions and impact of PTC #8 compared to those other tropical events?

- a. The worst tropical event I've ever experienced
- b. One of the top three worst tropical events I've ever experienced
- c. Comparable to other tropical events I've experienced
- d. Not comparable to other tropical events I've experienced
- e. I'm not sure
- f. Question is not applicable to me

Please circle answers for ALL questions. Please use text boxes to write in answers when applicable.

- 8. On a scale of 1 to 5, how prepared were you for the impacts of PTC #8, with one being Poorly Prepared and 5 being Very Well Prepared?**
- a. 1 – Poorly Prepared
 - b. 2 – Not Very Prepared
 - c. 3 – Somewhat Prepared
 - d. 4 – Satisfactorily Prepared
 - e. 5 – Very Well Prepared

PTC #8 GENERAL QUESTIONS

- 1. Were you physically in any part of Brunswick County the day PTC #8 hit the region (Monday, Sept. 16, 2024)?**
- a. Yes
 - b. No
 - c. I'm not sure
- 2. Were you physically in any part of Brunswick County in the first few days following PTC #8 (Tuesday, Sept. 17 through Sunday, Sept. 22, 2024)**
- a. Yes
 - b. No
 - c. I'm not sure
- 3. How disruptive were the impacts of PTC #8 to your daily life the week of Sept. 16-22, 2024?**
- a. Very Disruptive to Daily Life
 - b. Somewhat Disruptive to Daily Life
 - c. Barely Disruptive to Daily Life
 - d. No Disruption to Daily Life
 - e. Question Not Applicable to Me
- 4. Did you relocate from your home/residence during PTC #8?**
- a. Yes
 - b. No
 - c. Question is not applicable to me

Please circle answers for ALL questions. Please use text boxes to write in answers when applicable.

5. If you relocated during PTC #8, where did you go?

- a. To the Brunswick County shelter at Town Creek
- b. To a RedCross shelter (Leland)
- c. To a family/friend in the local area
- d. To a family/friend in another part of North Carolina/outside of state
- e. To a hotel in the local area
- f. To a hotel in another part of North Carolina/outside of state
- g. Question is not applicable to me
- h. Other

6. Did your home or property experience any damages due to PTC #8?

- a. Yes
- b. No
- c. Question is not applicable to me

7. Please briefly describe what kind of damages and associated costs your home or property experienced, if any.

8. Did your home/property have any of the following insurance policies at the time of PTC #8? (Select all that apply.)

- a. Homeowners Insurance
- b. Wind & Hail Insurance
- c. Flood Insurance
- d. I'm not sure
- e. None of the above

9. Did you receive any insurance support for damages to your home or property?

- a. Yes
- b. No
- c. Still waiting for reimbursement
- d. Question is not applicable to me

Please circle answers for ALL questions. Please use text boxes to write in answers when applicable.

- 10. Please let us know if you applied for any kind of support through state or federal programs related to PTC #8, and how much financial support was provided. If you applied for assistance and were denied, please describe why you were denied (if known) below.**

ROADWAYS & DRIVING QUESTIONS

- 1. Were you affected by flooding on highways or roads related to PTC #8?**
- a. No, any flooding on major highways or roads did not affect me.
 - b. Yes, I was not able to commute while highways or roads were flooded.
 - c. Yes, I was stuck on a major highway due to flooded roads.
 - d. Other (please explain below)

Please circle answers for ALL questions. Please use text boxes to write in answers when applicable.

2. What highway or road flooding due to PTC #8 affected you the most?

- a. U.S. 17
- b. U.S. 74/76
- c. NC-133
- d. Green Swamp Road (NC-211)
- e. Southport-Supply Road (NC-211)
- f. NC-87 (George II Highway)
- g. NC-906 (Midway Road)
- h. Other Public or Private Road(s) (please name the road(s) and the municipality, neighborhood, and/or residential community where the road is located below)

- i. None of the above

3. What mapping resources or sources did you use the most to find driving routes around the county following PTC #8?

- a. Google Maps
- b. Waze
- c. Apple Maps
- d. DriveNC.gov (NC Department of Transportation Online Map)
- e. Law Enforcement Social Media
- f. Resident comments in Facebook groups or other social media websites
- g. Other

4. Did you know that North Carolina state law does not allow counties like Brunswick County to own or maintain roads, including the upkeep of stormwater and ditches along roadways?

- a. Yes, I knew this
- b. No, I did not know this
- c. I'm not sure if I knew this

Please circle answers for ALL questions. Please use text boxes to write in answers when applicable.

INFORMATION & ALERT QUESTIONS

1. What method(s) do you prefer to use to receive your weather information on severe weather conditions including potential flooding and tropical storms/hurricanes?

(Select up to four.)

- a. ReadyBrunswick Emergency Notification System (Brunswick County)
- b. Brunswick County Sheriff's Office Mobile App
- c. Brunswick County email subscription (public notices and media releases)
- d. Local TV news meteorologists
- e. Local news websites
- f. Local news social media
- g. Local radio stations
- h. National TV news meteorologists (e.g. Weather Channel)
- i. National news websites
- j. National news social media
- k. National Weather Service website/weather briefings
- l. National Weather Service social media
- m. NOAA Weather Radio for NWS alerts
- n. Local government websites (includes Brunswick County)
- o. Local government social media (includes Brunswick County)
- p. State government websites
- q. State government social media
- r. I'm not sure
- s. Other

2. Are you registered with Brunswick County's ReadyBrunswick Emergency Notification System?

- a. Yes
- b. No
- c. I'm not sure

Please circle answers for ALL questions. Please use text boxes to write in answers when applicable.

3. If you do not use / are not registered with the ReadyBrunswick Emergency Notification System, please tell us why. (If you are already enrolled, please select **Question is not applicable to me.)**

- a. I use other means to get this kind of information
- b. I do not want to get these kinds of notifications
- c. I unsubscribed/do not subscribe because I received too many notifications
- d. I was not aware of this notification system
- e. I am subscribed to another notification system
- f. Question is not applicable to me

4. Do you use the Brunswick County Sheriff's Office Mobile App?

- a. Yes
- b. No
- c. I'm not sure

5. If you do not use the Brunswick County Sheriff's Office Mobile App, please tell us why. (If you are already enrolled, please select **Question is not applicable to me.)**

- a. I use other means to get this kind of information
- b. I do not want to get these kinds of notifications
- c. I unsubscribed/do not subscribe because I received too many notifications
- d. I was not aware of this notification system
- e. I am subscribed to another notification system
- f. Question is not applicable to me

COMMUNITY PREPAREDNESS QUESTIONS

1. Do you have a flood emergency preparedness plan in place for your home/property?

- a. Yes
- b. No
- c. Question is not applicable to me

2. Do you have a plan for relocating and/or evacuating your family or pets in the event of a major flood or tropical storm/hurricane event?

- a. Yes
- b. No
- c. Question is not applicable to me

Please circle answers for ALL questions. Please use text boxes to write in answers when applicable.

3. If you were looking for information on where a public shelter is located during a tropical storm/hurricane event, where would you look to find this information?

4. My residence's evacuation zone for a hurricane is:

- a. Zone A
- b. Zone B
- c. Zone C
- d. Zone D
- e. Zone E
- f. I'm not in a Zone
- g. I'm not sure if I am in a Zone
- h. Question is not applicable to me

COUNTY RESPONSE QUESTIONS

1. What did Brunswick County do well during the response and recovery for PTC #8?

Please circle answers for ALL questions. Please use text boxes to write in answers when applicable.

2. What are some areas where the County can improve when preparing for future weather emergencies like PTC #8?

3. What is the greatest lesson the county can take away from PTC #8 for future disasters?