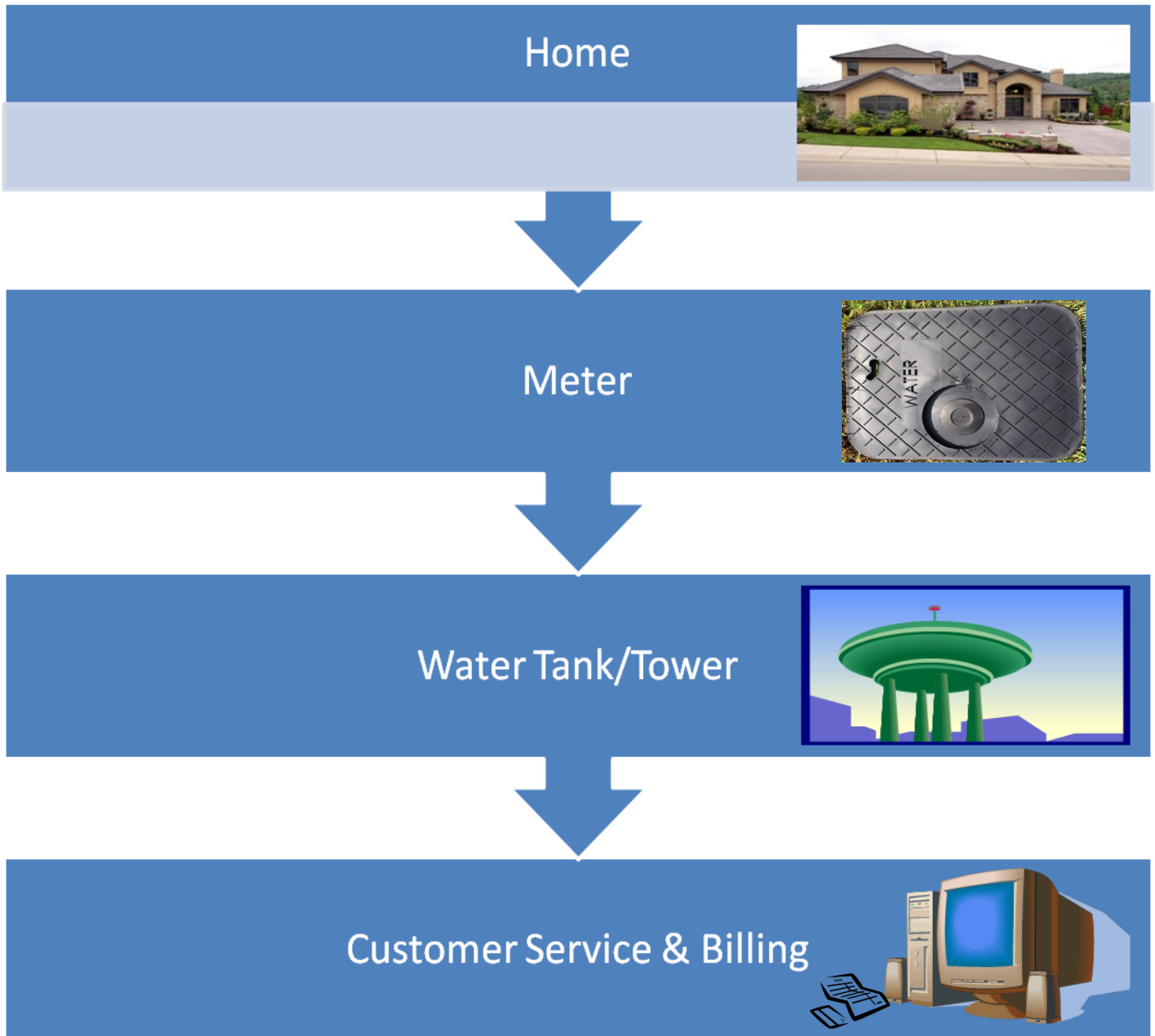


Important Facts About Your Water Meter

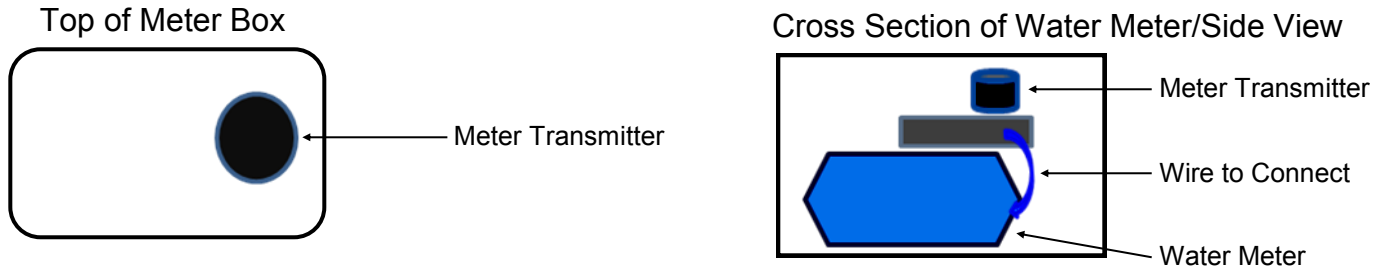
There are a few things that you, the customer, need to be aware of in order for the metering system to operate properly. The new meters are equipped with a transmitter located on the top of the meter box lid. Mowing over the meter box will cut the transmitter off and not allow the meter to be read. The transmitter needs to be clear from all mulch, flowers, shrubs, trees, rocks, or any other landscaping material of any kind in order for the transmitter to work as designed.

Brunswick County Public Utilities has installed a new water metering system that can provide customers with up-to-date usage information. The water metering system has an antenna attached to the lid of the water meter box that sends a signal to a receiver/antenna on a Brunswick County elevated water storage tank. The meter reading is then sent directly to the Brunswick County Utilities Customer Service Office.

We ask that you assist us by removing all rocks, mulch, and other bedding materials from the top of the water meter and trimming other landscaping materials such as shrubs from around the water meter box. We also ask that you avoid damage to the antenna by not mowing over the top of the water meter box. You may receive a *Notice of Violation and/or charge* if you damage the County's equipment or cover the water meter box so the equipment does not work properly.



Example of a Water Meter Setup



Brunswick County Public Utilities

Web Site: www.brunswickcountync.gov

Customer Service & Billing

P. O. Box 469
Bolivia, NC 28422
Brunswick County Government Center: Building I
(910) 253-2655

Administration/Field Operations

P. O. Box 249
Bolivia, NC 28422
250 Grey Water Road NE, Supply, NC
(910) 253-2657



10/2014

Important Facts

About Your Water Meter

