

**BRUNSWICK COUNTY HEALTH AND HUMAN SERVICES
ADVISORY BOARD
REGULAR MONTHLY MEETING
March 27, 2017 7:00 p.m. Odell Williamson Auditorium**

- I. CALL TO ORDER/SPECIAL PRESENTATIONS:** The regular monthly meeting of the Brunswick County Health and Human Services Advisory Board was called to order by Dr. Flint King at 7:00 p.m. in the Odell Williamson Auditorium.
- A. PUBLIC COMMENT:** Dr. King asked for public comments and there were none.
- B. SPECIAL PRESENTATION:** Dr. King asked if there were any special presentations and there were none.
- II. REGULARLY OCCURRING ITEMS:**
- A. ATTENDANCE:**
1. The following members were present:
 - Dr. Flint King, Chairman
 - Dr. Allen Williams, Vice Chairman
 - Mr. Haywood Miller
 - Mr. Michael Norton
 - Ms. Lisa Narron
 - Dr. Jerry Smith
 - Dr. J. Michael Howard
 - Dr. Kathryn Lawler
 2. Members absent:
 - Mr. Gene Ward
 - Mrs. Pat Sykes, County Commissioner
 3. Staff members present:
 - David Stanley, Health & Human Services Director
 - Cris Harrelson, Health Director
 - Anita Hartsell, Veterans Services Director
 - Cathy Lytch, Social Services Director
 - Scott Milligan, Personnel Officer
 - Danny Thornton, Environmental Health Director
 - Cherie Browning, Deputy Director of Nursing
 - Jay Murray, Business Manager
 - Marjorie Rayl, General Clerical Supervisor
 4. Guests present: None

- B. APPROVAL OF MINUTES:** Minutes for the monthly meeting held on **February 27, 2017** were reviewed. Dr. King asked if there were any corrections to the minutes. **There were no corrections. Dr. Howard moved to approve the minutes as written. Dr. Smith seconded the motion. The vote to approve the minutes was unanimous. (Closed)**
- C. AGENDA ADJUSTMENTS:** Dr. King asked if there were any adjustments to the agenda and there were none. **Mr. Norton moved to approve the agenda as written. Dr. Howard seconded the motion. The vote to approve the agenda was unanimous. (Closed)**
- D. STAFF AND COMMITTEE REPORTS:**
- 1. CHILD FATALITY PREVENTION AND COMMUNITY CHILD PROTECTION TEAMS:** Ms. Browning reported the next CFPT meeting will be on April 11, 2017. **(Info)**
 - 2. HHS CUSTOMER SERVICE IMPROVEMENT REPORT:** Mr. Harrelson reported that staff is continuing forward with the clinical practice management quality improvement project. Baseline data has been collected and staff has set goals to increase customer satisfaction, efficiencies and revenues. This project launched on February 1st of this year. Mrs. Browning added that the overall experience so far has been very positive with very few negatives. Baseline surveys had many positive comments written in (great people, very friendly, caring, knowledgeable, thank you). Mr. Harrelson noted that the survey offered a choice of answers and most people selected excellent or good. There were no responses in the poor/fair categories leaving not a lot of room for improvement. Maternal Health and Family Planning schedules have been combined and changed to an open access clinic. Staff is very pleased to be able to offer same-day appointments in many instances. The STD clinic has just begun to implement changes. Staff will attend a coding class on April 10th to become more efficient. Cross pollinating our services is going well and staff is waiting for county approval to rebrand Health Services with a new logo, slogan and template for reports. A television has been installed in the main lobby as well as the communicable disease waiting area. It shows health education videos, healthy recipes, and exercises all at no cost. Our services will also be added to the programming. Staff is working to accept credit card payments for services. Training is planned for smoking cessation classes as well. Staff is signing up for the Employment Security Commission's income verification system to know more accurately a patient's income to determine sliding fees. **(Info)**
 - 3. HHS EMPLOYMENT OPPORTUNITIES:** Mr. Milligan announced seven open positions in DSS including Child Support Manager, Office Assistant, Income Maintenance Caseworker in Family & Children's Medicaid, two ICM Supervisors, and CPS Social Worker III in In-Home Services. Mr. Milligan is also looking for a DSS Attorney place when the current attorney retires this summer. **(Info)**

4. **HEALTH SERVICES:** Mr. Harrelson reported that the Robert Wood Johnson Foundation health rankings will be released publicly this Wednesday, March 29th. Last year Brunswick County was ranked 45 and this year 44. These rankings look at categories such as adult smoking, obesity, uninsured, access to primary care, education level, unemployed, poverty, air pollution and drinking water. He stated it really looks at the big picture. Last year Brunswick County had fallen to 45 from 36 due to changes in the way data was measured. Brunswick County has worked to increase the number of parks, greenways and walking trails. Mr. Harrelson noted that most data for the report is from CDC and other Federal Sources. **(Info)**

5. **VETERANS SERVICES:** Mrs. Hartsell reported that she and Glen Hartung will be working at the Veterans Benefit Action Center event in Wilmington on March 30th through April 1st. They have asked Mrs. Hartsell to create a schedule and oversee the service officers working the event. This 3-day event is being hosted by the District 9 American Legion and Congressman David Rouzer's office and will be held at the American Legion Post 10. Staff from the Winston Salem VA Regional Office will be at this event to try and clear up claims issues and help with the VA's backlog of claims. Mrs. Hartsell was honored that her office was presented with a recognition award by the Richard H Stewart Jr. American Legion Post #543. The award states, "In recognition of the outstanding support rendered to the veterans and their families as well as the citizens of Brunswick County for the period of July 2016 to March 2017, presented this 22nd day of March 2017". **(Info)**

6. **PUBLIC HOUSING SERVICES:** The waiting list was opened and closed on March 23rd. There was a line around the building at 8:00 a.m. that morning. Staff made copies of identifications and verified eligibility. All 250 slots were filled by mid-afternoon. Dr. Smith asked if Brunswick County only had the voucher program. Mr. Stanley replied yes and noted the biggest difference is the county has no true public housing projects. **(Info)**

7. **SOCIAL SERVICES:** Mrs. Lytch gave a CAP program update. The program was scheduled to transition at the end of this month. New Hanover Regional Medical Center has hired a case manager and is training the individual. The new transition date is May 1st. March is Social Work Appreciation month. A proclamation was approved by commissioners at their March 20th meeting. Mrs. Lytch announced that the Child Care Program is moving into NC-Fast. Once live, vouchers will be sent to daycare centers through the system, providers will enter their attendance sheets into NC-Fast and the State will send the payments. Funding will no longer pass through the county. April is Child Abuse Prevention Month. This month is dedicated to raising awareness and implementing the Pinwheels for Prevention Campaign. This campaign is a national effort to change the way our nation thinks about the prevention of child abuse and neglect and is designed to bring awareness to the issue of child abuse in our county, state and country. The pinwheel is a symbol for a happy childhood and hope. It is also an ancient Chinese symbol for luck and is an uplifting reminder of childhood and the bright futures all children deserve. The pinwheel garden will be planted on the walkway on April 7th. **(Info)**

III. OLD BUSINESS:

- A. **NC LEGISLATIVE UPDATE:** Mr. Stanley distributed a copy of Senate Bill 74 (Update Rabies Control Laws) and noted it is looking favorable to pass. If it passes it will cover the entire state and will sunset the Board of Health rule. House Bill 243 (Strengthen Opioid Misuse Prevention [STOP] Act) was also distributed. Mr. Stanley encouraged the Board to review the Bill. The idea is to encourage providers and pharmacists to be as responsible in prescribing and dispensing. Mr. Stanley also discussed inspection of wells addressed in Senate Bill 131, Regulatory Reform Act. This would require our Environmental Health Specialists to be responsible for plumbing and electrical inspections, including the wellhead. Staff would essentially need to become a level one building inspector to perform the task, putting them in a role they have never done before. **(Info)**
- B. **PUBLIC HEALTH ACCREDITATION CALENDAR:** Mr. Stanley noted that the site visit team will be here at the end of the week for the re-accreditation inspection. Mrs. Sykes, Dr. King, Randy Thompson and the county manager will all be interviewed. Staff met this morning and will meet again tomorrow morning. **(Open)**
- C. **OPIOID GOAL RECOMMENDATION FOR NACO/STEPPING UP:** Mr. Stanley reported that Mrs. Sykes was to go over information from her visit to Washington, D.C. with the National Association of County Commissioners. Mr. Stanley previously brought to the Board the Stepping Up Program and how it relates to jail population in getting folks to other locations for treatment. It was decided that it would not be worth redoing what had essentially already been done. Mr. Stanley has learned that Brunswick County might be in a better position to apply and compete for Federal dollars if we were to create the Stepping Up program. NACO came up with the program to assist local government (health, Sheriff, detention center, mental health, court system) to talk about local strategies to reduce the number of incarcerated people not getting treatment as quickly as they can. There is no mandate to certain actions/programs. **Dr. King made a motion to recommend the commissioners look at creating a Stepping Up program for Brunswick County and Dr. Williams seconded the motion. The vote to approve was unanimous. (Open)**
- D. **GOLDEN A AWARDS MARCH 27, 2017:** Mr. Stanley thanked the board members who attended the Golden A Awards held just prior to this meeting. There was a lot of excitement with the awards received by 51% of the facilities, including all schools and most of the senior sites. This was the same percentage as last year, even though 38 new facilities have been added, a 10% growth rate. Mr. Stanley also noted that it is getting tight getting all of these facilities inspected timely and staff would probably need assistance. Mr. Thornton added his appreciation and support of the Board. **(Closed)**

IV. NEW BUSINESS:

- A. **PREVENTION AND PUBLIC HEALTH FUND CUTS:** Mr. Stanley began by stating this is not about the Affordable Care Act (ACA) but about our funds that were tied to it. Mr. Stanley noted it is good to have a discussion of how a replacement of our current healthcare system affects local programs. Through the shuffling with the ACA, public health dollars were repackaged and changed. If the ACA is eliminated, we must stay vigilant that public health funding remains whole. **(Info)**

- B. MENTAL HEALTH OUTPATIENT CLINIC ON GOVERNMENT COMPLEX:** Mr. Stanley announced that Trillium has awarded the RFP to Coastal Southeastern United Care to provide services in Building F. **(Info)**
- C. OVERDOSE PROGRAM/MOBILE CRISIS:** Mr. Stanley has been made aware, through meetings with the Brunswick Coalition of needs in Brunswick County related to first responders and law enforcement administering naloxone. Outreach is needed after the incident. Sometimes the patient comes to and then refuses further medical care. Possibly outreach 24 hours later would help. The Sheriff is applying for grants and mobile crisis has expressed interest in being involved. **(Info)**
- D. OPIOID SUPPORTIVE HOUSING/CASA PROGRAM:** Mr. Stanley reported the CASA program has and can provide treatment. The group is looking for programs to help with housing for mothers fighting addiction. Instead of going hours away for treatment, they could stay in the county and be closely monitored. Dr. Smith asked if Brunswick County had Oxford houses. Mr. Stanley said we used to but did not believe there were any now. Dr. Smith said Wilmington must have at least 12, most low income. Mr. Stanley will keep everyone informed. **(Info)**

V. BOARD INPUTS: Dr. King asked if there were any additional Board inputs and there were none. **(Info)**

VI: ADJOURNMENT: There being no further business, **the meeting was adjourned at 7:55 p.m. with a motion by Dr. Howard. Mr. Norton seconded the motion and it passed unanimously.**

The next BCHHS Advisory Board meeting will be held on **April 24, 2017 at 6:30 p.m.**

_____ Chairperson

_____ Secretary

Brunswick County Health and Human Services

Advisory Board Attendance Roster 2016-2017

NAME	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
King	X	X	X	X	X	X	X		X			
Miller	X		X	X		X	X	X	X			
Williams	X	X			X	X		X	X			
Smith	X	X	X	X	X		X	X	X			
Ward	X	X		X	X		X	X				
Norton		X	X	X	X	X	X	X	X			
Howard	X		X	X		X		X	X			
Sykes	X	X	X		X		X					
Lawler	X	X	X		X			X	X			
Hilaman	X			X	X	O	O	O	O			
Narron		x	X	X	X	X	X	X	X			

A = Month Appointed/Installed

C = Conflict with CC's Meeting

O = Off Board

X = In Attendance

AA = Approved Absence

Blank Space = Absent

Quorum equals six members present.

^ = Specially Called Meeting

*** = No Meeting**